Contact Us

Enrolment Support Centre Extended Hours

The Enrolment Support Centre will be open as follows during the UNSW Shutdown period

Thu 20 December: 9am-8pm  
Fri 21 December: 9am-8pm  
Sat 22 December: 10am-2pm  
Mon 24 December: 10am-2pm

Call: +61 2 9385 1110  
Email: enrol@unsw.edu.au

Getting to the Roundhouse

The Roundhouse is located in the North-West corner of the UNSW Sydney, Kensington Campus. View map here.

Public Transport

Coming from Central?
Catch the 891 Bus Express from Eddy Avenue, Central Station. Get off at the second stop - Gate 3 High Street.

Coming from somewhere else?
There are alternative Bus services that stop on Anzac Parade close to the main entrance to UNSW.

Plan your Trip
For more information on Public Transport to and from UNSW, visit the Getting to Uni webpage.

Where to get help outside Getting Started dates

Need support outside of Getting Started dates? We are here to help.

Enrolment Support
Call: +61 2 9385 1110
Email: enrol@unsw.edu.au
In Person: The Nucleus: Student Hub, Level 2 (Entry Level) Main Library, Kensington Campus.

ID Card Assistance
Call: +61 2 9385 8500
Email: student.id@unsw.edu.au
In Person: The Nucleus: Student Hub, Level 2 (Entry Level) Main Library, Kensington Campus.

IT Assistance
Call: +61 2 9385 1333
Email: itservicecentre@unsw.edu.au
In Person: UNSW IT Service Centre, Ground Floor, Library Annexe, Kensington Campus.

Orientation Assistance
Call: +61 2 9385 9365
In Person: UNSW Student Development, Lower Ground Floor, Morven Brown Building, (entry via Commerce Courtyard), Kensington Campus.