Contact Us

Where to get help outside Getting Started dates

Need support outside of Getting Started dates? We are here to help.

Enrolment Support

Call: +61 2 9385 1110
Email: enrol@unsw.edu.au
In Person: UNSW Student Central, Lower Ground Floor, Chancellery Building, Kensington Campus

ID Card Assistance

Call: +61 2 9385 8500
Email: student.id@unsw.edu.au
In Person: UNSW Library Help Zone, Level 2 (Ground Floor), UNSW Main Library, Kensington Campus

IT Assistance

Call: +61 2 9385 1333
Email: itservicecentre@unsw.edu.au
In Person: UNSW IT Service Centre, Ground Floor, Library Annexe, Kensington Campus

Orientation Assistance

Call: +61 2 9385 9365
In Person: UNSW Student Development, Lower Ground Floor, Morven Brown Building (entry via Commerce Courtyard). Kensington Campus