Information about extended service hours

Extended hours during the Semester 1, 2018 Getting Started Period will be offered as follows:

Hours will be extended as follows during Orientation Week and Week 1.

When:  Monday 19 February to Friday 2 March 2018
Time:   9am ? 5pm

An extended hours evening will be offered following the Postgraduate Official Welcome.

When:  Tuesday 20 February
Time:   9am ? 8pm

Information about Enrolment Support Call Centre hours (15th - 19th January)

For assistance with accepting your offer or enrolling please note the following hours of operation and closures for the Enrolment Support Call Centre (phone and email enquiries only).

** For in person support during this period please visit Student Central. **

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<tr>
<th>Mon 15 Jan</th>
<th>Thu 18 Jan</th>
<th>Fri 19 Jan</th>
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<td>9am to 5pm</td>
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Contact us

Email:   enrol@unsw.edu.au
Phone:   +61 2 9385 1110

Where to get help outside Getting Started dates
Need support outside of Getting Started dates? We are here to help.

Enrolment Support
Call:  +61 2 9385 1110
Email: enrol@unsw.edu.au
In Person: UNSW Student Central, Lower Ground Floor, Chancellery Building,
Kensington Campus

ID Card Assistance
Call:  +61 2 9385 8500
Email: student.id@unsw.edu.au
In Person: UNSW Student Central, Lower Ground Floor, Chancellery Building,
Kensington Campus

IT Assistance
Call:  +61 2 9385 1333
Email: itservicecentre@unsw.edu.au
In Person: UNSW IT Service Centre, Ground Floor, Library Annexe,
Kensington Campus

Orientation Assistance
Call:  +61 2 9385 9365
In Person: UNSW Student Development, Lower Ground Floor, Morven Brown Building
(entry via Commerce Courtyard)
Kensington Campus