**Contact Us**

**Information about extended service hours**

Extended hours during the Semester 1, 2018 Getting Started Period will be offered as follows:

Hours will be extended as follows during Orientation Week and Week 1.

When: Monday 19 February to Friday 2 March 2018

Time: 9am – 5pm

An extended hours evening will be offered following the Postgraduate Official Welcome.

When: Tuesday 20 February

Time: 9am – 8pm

**Information about Enrolment Support Call Centre hours (15th - 19th January)**

For assistance with accepting your offer or enrolling please note the following hours of operation and closures for the Enrolment Support Call Centre (phone and email enquiries only).

** For in person support during this period please visit Student Central. **

<table>
<thead>
<tr>
<th>Date</th>
<th>Hours</th>
</tr>
</thead>
<tbody>
<tr>
<td>Mon 15 Jan</td>
<td>9am to 5pm</td>
</tr>
<tr>
<td>Tue 16 Jan</td>
<td>9am to 5pm</td>
</tr>
<tr>
<td>Wed 17 Jan</td>
<td>9am to 5pm</td>
</tr>
<tr>
<td>Thu 18 Jan</td>
<td>9am to 5pm</td>
</tr>
<tr>
<td>Fri 19 Jan</td>
<td>9am to 5pm</td>
</tr>
</tbody>
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**Contact us**

Email: enrol@unsw.edu.au

Phone: +61 2 9385 1110

Where to get help outside Getting Started dates
Need support outside of Getting Started dates? We are here to help.

**Enrolment Support**

**Call:** +61 2 9385 1110  
**Email:** enrol@unsw.edu.au  
**In Person:** UNSW Student Central, Lower Ground Floor, Chancellery Building, Kensington Campus

**ID Card Assistance**

**Call:** +61 2 9385 8500  
**Email:** student.id@unsw.edu.au  
**In Person:** UNSW Student Central, Lower Ground Floor, Chancellery Building, Kensington Campus

**IT Assistance**

**Call:** +61 2 9385 1333  
**Email:** itservicecentre@unsw.edu.au  
**In Person:** UNSW IT Service Centre, Ground Floor, Library Annexe, Kensington Campus

**Orientation Assistance**

**Call:** +61 2 9385 9365  
**In Person:** UNSW Student Development, Lower Ground Floor, Morven Brown Building  
(entry via Commerce Courtyard)  
Kensington Campus