Contact Us

Information about extended service hours

Extended hours during the Semester 1, 2018 Getting Started Period will be offered as follows:

Hours will be extended as follows during Orientation Week and Week 1.

When: Monday 19 February to Friday 2 March 2018
Time: 9am – 5pm

An extended hours evening will be offered following the Postgraduate Official Welcome.

When: Tuesday 20 February
Time: 9am – 8pm

Where to get help outside Getting Started dates

Need support outside of Getting Started dates? We are here to help.

Enrolment Support

Call: +61 2 9385 1110
Email: enrol@unsw.edu.au
In Person: UNSW Student Central, Lower Ground Floor, Chancellery Building, Kensington Campus

ID Card Assistance

Call: +61 2 9385 8500
Email: student.id@unsw.edu.au
In Person: UNSW Student Central, Lower Ground Floor, Chancellery Building, Kensington Campus

IT Assistance

Call: +61 2 9385 1333
Email: itservicecentre@unsw.edu.au
In Person: UNSW IT Service Centre, Ground Floor, Library Annexe, Kensington Campus
Orientation Assistance

Call: +61 2 9385 9365
In Person: UNSW Student Development, Lower Ground Floor, Morven Brown Building (entry via Commerce Courtyard). Kensington Campus