Contact Us

Information about extended service hours

Extended hours during the Semester 1, 2018 Getting Started Period will be offered as follows:

Hours will be extended as follows during Orientation Week and Week 1.

When: Monday 19 February to Friday 2 March 2018

Time: 9am – 5pm

An extended hours evening will be offered following the Postgraduate Official Welcome.

When: Tuesday 20 February

Time: 9am – 8pm

Information about Enrolment Support Call Centre hours (15th - 19th January)

For assistance with accepting your offer or enrolling please note the following hours of operation and closures for the Enrolment Support Call Centre (phone and email enquiries only).

** For in person support during this period please visit Student Central. **

Mon 15 Jan 9am to 5pm
Tue 16 Jan 9am to 5pm
Wed 17 Jan 9am to 5pm
Thu 18 Jan 9am to 5pm
Fri 19 Jan 9am to 5pm

Contact us

Email: enrol@unsw.edu.au
Phone: +61 2 9385 1110

Where to get help outside Getting Started dates
Need support outside of Getting Started dates? We are here to help.

Enrolment Support

Call: +61 2 9385 1110
Email: enrol@unsw.edu.au
In Person: UNSW Student Central, Lower Ground Floor, Chancellery Building,
Kensington Campus

ID Card Assistance

Call: +61 2 9385 8500
Email: student.id@unsw.edu.au
In Person: UNSW Student Central, Lower Ground Floor, Chancellery Building,
Kensington Campus

IT Assistance

Call: +61 2 9385 1333
Email: itservicecentre@unsw.edu.au
In Person: UNSW IT Service Centre, Ground Floor, Library Annexe,
Kensington Campus

Orientation Assistance

Call: +61 2 9385 9365
In Person: UNSW Student Development, Lower Ground Floor, Morven Brown Building
(entry via Commerce Courtyard)
Kensington Campus