ID cards

Get Your Student ID Card

Your Student ID card has many uses including electronic building swipe access, proof of identity at UNSW examinations and library borrowing.

Commencing your studies in Semester 1, 2018?

Still need to get your ID Card?

If you have not already requested your ID card online via My Student Identity the fastest way to get your ID card is to visit Getting Started in person to have your ID card issued on the spot.

Please ensure you read and follow the information provided below carefully before requesting your Student ID Card.

Already requested your ID card via My Student Identity?

If you have already requested your ID card online via My Student Identity you will receive an email to let you know when your ID card is ready for collection at Getting Started. Make sure you bring official photo ID (e.g. passport) when picking up your ID card.

1. Complete your online acceptance and enrol into your courses

Please note, you will need to have been enrolled in a course/s for at least 24 hours before you are able to request your ID card.

2. Prepare your identification documents

When presenting in person to request your ID card in person you will need to bring with you one or more forms of valid identification documentation.

Your identity documentation will be used to verify your identity and support any necessary changes to your personal details on your UNSW record.

Accepted documents include:

**Australian Citizen**

- Australian Passport or
- Australian Drivers Licence and Australian Birth Certificate/ Citizenship Certificate or
- NSW Photo Card (or equivalent) and Australian Birth Certificate/ Citizenship Certificate

**Australian Permanent Resident**

- Passport and Australian Visa Letter or Label
3. Collect your Arc sticker

Once you’ve collected your ID card, visit Arc Reception (D17) to get your membership sticker on the back and open up your student experience.

Are you experiencing issues accessing My Student Identity?

Students may experience an error message when trying to access My Student Identity? this is being caused by load on our servers coming from the heavily increased traffic during this peak period. We have escalated a ticket to our service provider as a priority and have been assured that they are working on a solution.

In the meantime, if you encounter the error please Try These Workarounds

Need more information?

See this Student ID Card information on the current student website.