On behalf of Student Development International (SDI), we would like to warmly welcome you to UNSW Australia. You are about to embark on one of the most exciting periods of your life, immersing yourself in the Australian culture and lifestyle. You will have the opportunity to partake in a broad range of curricular and co-curricular development programs all of which provide you with the opportunity to meet other students from all walks of life. ‘My Guide’ provides students with key dates, information on arrival services, social activities and useful contacts ensuring International Students have the tools to transition from domestic to international studies with ease. Whether you want to immerse yourself in UNSW Clubs and Societies, take a break from studying and attend one of the movie and pizza nights or ensure that you keep your academic goals on track, ‘My Guide’ is the one stop resource for all UNSW has to offer.
Tips to achieve the best study work and life balance:
Exercise regularly, make a study plan, sign up for SDI social activities, eat well, and ensure you are getting between 6-8 hours of sleep nightly.

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Semester 2, 2016 Academic Calendar
25 July 2016 — 22 November 2016
 O-Week — 20 Jul to 22 Jul
 Teaching period T2 — 25 Jul to 30 Oct
 Teaching period T2A — 01 Aug to 11 Sep
 Mid - semester break — 24 Sep to 02 Oct
 Teaching period T1B — 12 Sep to 30 Oct
 Study period T2 — 31 Oct to 03 Nov
 Exams T1 — 04 Nov to 19 Nov

Summer Term – 2
28 November 2016 — 03 February 2017
 Teaching period U1 — 28 Nov 2016 to 03 Feb 2017
 Teaching period U1C — 05 Dec 2016 to 27 Jan 2017
 Christmas / New Year recess — 22 Dec 2016 to 3 Jan 2017
 Teaching period UIB — 03 Jan to 27 Jan 2017
 Study period UIB, UIC — 28 Jan to 02 Feb 2017
 Study period U1 — 04 Feb to 09 Feb 2017
 Exams UIB, UIC — 03 Feb to 07 Feb 2017*
 Exams U1 — 10 Feb to 13 Feb 2017*
*Subject to final approval

<table>
<thead>
<tr>
<th>Census Dates</th>
<th>Discontinue without financial or academic penalty</th>
<th>Discontinue without academic penalty</th>
</tr>
</thead>
<tbody>
<tr>
<td>Semester 2 T2</td>
<td>31 August 2016</td>
<td>September 11 2016</td>
</tr>
<tr>
<td>Semester 2 T2A</td>
<td>31 August 2016</td>
<td>31 August 2016</td>
</tr>
<tr>
<td>Semester 2 T2B</td>
<td>25 September 2016</td>
<td>25 September 2016</td>
</tr>
</tbody>
</table>

NB: This calendar is for all students except AGSM MBA, Faculty of Medicine and UNSW Canberra
Key Services at UNSW

STUDENT DEVELOPMENT INTERNATIONAL (SDI)
Specialised student support, arrival services, orientation and development programs.

Telephone: +61 2 9385 4734
Email: international.student@unsw.edu.au
Location: Ground Floor, John Goodsell Building (Map Ref: F20)

STUDENT DEVELOPMENT
Student Development offers high quality, inclusive programs for all students where you can develop professional skills and build your confidence whilst connecting socially with others. Opportunities include UNSW Leadership Program, Skill Development Program, UNSW Advantage, Peer Mentoring and more.

Telephone: +61 2 9385 9365
Email: studentdevelopment@unsw.edu.au
Location: Lower Ground Floor, Morven Brown Building (Map Ref: C20)

STUDENT CENTRAL
Advice on essential university processes or connecting you with key support and development services, Student Central will support you from enrolment to graduation.

Telephone: +61 2 9385 8500
Email: studentcentral@unsw.edu.au
Location: Lower Ground floor Chancellery Building (Map Ref: C22)

FM ASSIST
Student ID cards, building access, lost property, maps, security and parking.

Telephone: +61 2 9385 5111
Email: fmassist@unsw.edu.au
Location: Level 2, Pavilions Level, Mathews Building (Map Ref: F23)

EDUCATION SUPPORT ADVISORS
Study support and advice on navigating UNSW.

Telephone: +61 2 9385 4734
Email: advisors@unsw.edu.au
Location: Ground Floor, John Goodsell Building (Map Ref: F20)
COUNSELLING AND PSYCHOLOGICAL SERVICES

Individual counselling, specific programs, workshops and seminars, self-help resources.

Telephone: +61 2 9385 5418

Email: counselling@unsw.edu.au

Location: Level 2 East Wing Quadrangle Building (Map Ref: E17)

THE LEARNING CENTRE

Academic skills workshops, English conversation classes, individual help with writing.

Telephone: +61 2 9385 2060

Email: learningcentre@unsw.edu.au

Location: Lower Ground Floor, Chancellery Building (Map Ref: C22)

STUDENT INTEGRITY UNIT

Informs students about student complaint and misconduct procedures, and manages investigations.

Telephone: +61 2 9385 8515

Email: studentcomplaints@unsw.edu.au (for complaint matters) studentconduct@unsw.edu.au (for conduct matters)

DISABILITIES UNIT

Educational adjustments

Telephone: +61 2 9385 4734

Email: seadu@unsw.edu.au

Location: Ground Floor John Goodsell Building (Map Ref: F20)

CAREERS AND EMPLOYMENT

Career advice, interview practice and career planning

Telephone: +61 2 9385 5429

Email: careers@unsw.edu.au

Location: Level 2, East Wing, Quadrangle Building (Map Ref: E15)

UNSW RESIDENTIAL COMMUNITIES

Six Colleges in total offering a unique experience for undergraduate students, by combining a strong support network delivered through an established residential care program as well as academic mentoring.

Telephone: +61 2 9385 4346

Email: unswrc@unsw.edu.au

Location: Lower Ground Floor, Goldstein College, Gate 5 High Street (Map Ref: Building B17)
Prepare to Arrive

In preparation for your arrival to Sydney, international students are strongly encouraged to consider the following:

**Cost of Living in Sydney**

Have a budget and stick to it!

*Website:* https://student.unsw.edu.au/approximate-weekly-costs

**Visa**

Know YOUR visa requirements

*Website:* https://student.unsw.edu.au/visa

**Accommodation**

Consider your budget, Sydney is a little pricey! So why not consider living on campus? It provides a home - as supportive, safe and secure as a true home should be. More than this, it provides a community lifestyle that encourages the new friendships and experiences that are essential to a fulfilling University life.

*Website:* https://student.unsw.edu.au/housing-assistance

**Request to be matched with a cultural mentor**

Website: https://student.unsw.edu.au/cultural-mentors
As Dean of UNSW Arts & Social Sciences, I am proud to lead a lively community of adventurous scholars and students exploring big ideas and critical social issues. Among our staff, you will meet internationally renowned researchers, industry leaders and world-class teachers. Our students are passionate, imaginative and globally conscious. I encourage you to immerse yourself in the life of the Faculty and take advantage of the many extra-curricular activities available. Our Faculty has strong industry links and we support our students to gain practical skills through a range of placement and internship opportunities with government, professional bodies, cultural institutions and corporate and community organisations. Arts & Social Sciences graduates are highly sought after by employers due to their ability to think critically, adapt to a changing environment and communicate with creativity and influence. Our alumni can be found in exciting and influential careers as highly skilled teachers and social workers, rigorous researchers and policy makers, skilled creatives, global citizens, persuasive communicators, and significant contributors to positive social change. I am delighted to welcome you to our vibrant UNSW campus in our beautiful city of Sydney.
The Sydney Airport is located in the suburb of Mascot, 30 minutes from the UNSW Kensington Campus. No matter what transportation you choose to use, all international students can get immediate advice and printed guides with maps and information about accommodation and transport from the International Student Welcome desk located in Arrivals A, Terminal 1. The desk is staffed by local and international student volunteers.

**Location:** Terminal 1, International Airport

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**Airport Pick Up Service**

A service to transport students from the International Terminal to the SDI Welcome Centre, Kensington campus.

**Dates of Operation:**
Monday 18 July 2016 to Friday July 22 2016 (including weekend).

**Hours of Operation:**
6am to 4pm

**Location:**
Terminal 1, International Airport.

**Cost:**
$25 AUD per person

Students need to submit an online booking form by Tuesday July 5, 2016 (AEST).
**Payment:**

*If you arrive before 6am or after 4pm and require assistance, report to the Travel Concierge at the airport to arrange transportation from the airport to your accommodation.

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**SDI Welcome Centre and International Lounge**

The Welcome Centre is the first port of call for all new international students. You will be greeted by a friendly Student Development International (SDI) volunteer or staff member who will be able to give you information about settling into Sydney and UNSW. You’ll find out about the range of orientation events and activities available to you, and help with any questions you might need answered.

**Date:**

**Opening Hours:**
Monday to Friday, 9am to 5pm

**Where:**
Kensington Campus- International Lounge, Ground Floor, John Goodsell Building. (Map Ref: F20)

**Note:**
The Welcome Centre will be open Saturday 23 to Sunday 24 July 2016 from 9am to 5pm.

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**Taxi:**

Each terminal has its own sheltered taxi rank with supervisors on hand during peak times to ensure a smooth flow of taxis for travellers. Kerbside supervisors can also organise taxis with baby capsules, wheelchair access, five-seaters and maxi taxis for larger groups or station wagons for large amounts of baggage.

**Cost:**
Sydney City $45-55 (one way). A $4.10 airport toll is payable by all passengers taking a taxi from any of Sydney Airport’s taxi ranks.

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**Bus:**

Sydney Buses operate a timetabled service, Route 400, between Bondi Junction and Burwood which stops at both the International (T1) and Domestic (T3) terminals. Clearly marked bus stops are located on the arrivals level outside each of these terminals.

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**Getting Started Services**

A range of services are available prior to the commencement of each semester to assist new and returning students with enrolment, student ID cards and IT Password set up issues.

**Date:**
Monday 18 July to Friday 29 July, 2016

**Opening Hours:**
Monday to Friday, 10am to 4pm

**Where:**
Level 2, Ground Floor, Library Building (Map Ref: F21)

**Website:**
gettingstarted.unsw.edu.au
My role as the Dean of UNSW Art & Design is to help build one of the best art and design schools in our region. To do that we need to find new ways to provide exciting, innovative and creative approaches to the ways we learn about and practice our art. As Dean, I get to help shape that process of discovery, and get to work with many inspirational students and staff. Our graduates are highly sought after across a broad range of professional disciplines in contemporary art and related creative fields—especially in fine art practice. A successful UNSW Art & Design student is willing to explore, question, challenge, re-imagine, experiment, re-think, disrupt and innovate in their pursuit of creative excellence. At UNSW Art & Design we embrace an inquisitive, critical attitude, a belief in the power of art and design to impact the social, technological and environmental issues of our time. Our rigorous and intensive art, design and media programs are studio practice based and industry engaged.
A significant part of my role leading Australia’s largest engineering faculty is focused on ensuring an optimal learning experience for our students. This includes developing key attributes that are highly valued by employers and lays the foundation for our exceptionally high graduate employability and the industry leadership positions held by UNSW Engineering alumni. Offering the most diverse range of undergraduate and postgraduate globally recognised degrees, we educate engineers who become leaders in their fields both here and internationally and improve the world in which we live. As the Dean I aim to further enhance the recognition of our research and the quality of our graduates, through improved education, and as a result the Faculty’s international reputation. A degree in engineering provides a solid foundation to launch into a vast number and diverse range of careers. We provide opportunities and programs that help our students graduate “work-ready”. These include industry training, student-led project, student exchange program, engineers Without Borders and Women in Engineering Successful engineering students are highly motivated. Successful students are also problem solvers, innovative, creative, have high ethical standards and a desire to improve the world in which we live.
Student Development International (SDI) offers free dedicated support services and programs for international students from the time you arrive at UNSW through to your graduation. Programs and activities are aimed at creating a student experience that is personally inspiring and culturally enriching. SDI international student Advisors are professional staff with experience in working with international students. Individual consultations with an international student Advisor are available to assist students with a range of issues including but are not limited to; accommodation, transitioning to a new culture, academic performance, overseas student health insurance, finance and student visa requirements. Appointments with advisors can be made using the SDI Online Booking System.

**Website:**
student.unsw.edu.au/international

**Telephone:**
+61 2 9385 7700

**Email:**
reception@arc.unsw.edu.au

**Location:**
Arc Precinct, Level 2, Basser College
(off Basser Steps)

**Faculty Program Authority**

Your Program Authority can provide assistance on a range of academic and administrative matters, including program rules, enrolment, academic advice, choice of major, choice of courses and electives, timetables, leave and program transfer, Honours programs.

**Website:**
my.unsw.edu.au, search ‘Program Authority’

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**Student Organisations on Campus**

**Arc @ UNSW Student Organisation**

Your student organisation offers a range of services, clubs and societies on campus.
I am delighted that you have chosen to study in UNSW Science, and I welcome you into a select group of people with a passion for understanding the world. You will work with academics who are at the forefront of their field – from the study of subatomic particles to galaxies, from genes to drug design and from mathematics to neuroscience. And you will be studying alongside some of the brightest minds from Australia and around the world who share your interests and aspirations. As Dean I work closely with the academics who will be teaching you and also with our fantastic management and student support team. Together we strive to help you learn the content and techniques of your chosen area of study, and also how to think scientifically – how to analyse, synthesise, evaluate and use evidence to solve problems. Throughout your program you will also develop your skills in written and spoken communication, teamwork and managing projects. With a UNSW Science degree you will be able to go out into the world and apply your skills to any challenge you take on. You will help shape the future. Good luck!
Orientation at UNSW is all about making the most of your time at university. Whether you are a new student, undergraduate or postgraduate, getting involved will help you make the best possible start when semester begins.
Orientation Events

Make sure you check out the UNSW orientation week event planner. This has the full list of all orientation events, including Faculty Welcomes, student run activities and professional/academic sessions. You can browse all sessions, create your own plan for the week, and export it to your personal calendar!

Date:
Wednesday July 20 to July 22, 2016

Website:
http://www.gettingstarted.unsw.edu.au/orientation

Official Welcome to UNSW Australia-Officiated by Professor Ian Jacobs

Date:
Wednesday 20 July 2016

Time:
10am-10.45am

Location:
Sir John Clancy Auditorium (Map Ref: C24)

Faculty Welcomes

Meet fellow students and key academic and support staff from faculties.

Website:
http://www.gettingstarted.unsw.edu.au/orientation or your Faculty’s website for more details.

Arrival Essentials Information Sessions

This workshop will teach students the essentials about living and learning in a new environment. It is strongly advised you attend one of these sessions once you have arrived on campus.

Date:
Date: Tuesday July 12, 2016, 10am-12pm
Thursday July 14, 2016, 10am-12pm
Thursday July 21, 2016, 10am-12pm
Wednesday July 27, 2016, 10am-12pm (latecomers)

Register:
student.unsw.edu.au/international

Arrival Essentials for Students Under 18 Years of Age

This is a mandatory session for all students under 18 who have taken up UNSW’s care, welfare and accommodation arrangements.

Date:
Friday July 22, 2016

Time:
10am-3pm

Register:
student.unsw.edu.au/international
Student Development International
Campus Tours

Where:
Student Development International Welcome Lounge, Ground Floor, John Goodsell Building.

Date:
Tuesday July 12, 2016, 12pm-1pm
Thursday July 14, 2016, 12pm-1pm
Thursday July 21, 2016, 12pm-1pm
Friday July 22, 2016, 12pm-1pm (U18’s)
Wednesday July 27, 2016, 12pm-1pm (latecomers)

Register:
student.unsw.edu.au/international

Women’s Health and Wellbeing Workshop

Designed for female students, this workshop provides advice and information regarding personal safety and health issues affecting women. A female GP from the UNSW Health Services and an International Student Advisor is on hand to answer any questions you may have.

Date:
Thursday July 28, 2016

Time:
12pm-2pm

Register:
student.unsw.edu.au/international

How to Keep Safe at the Beach

A coastal walk is just the stress buster newly arrived students need to settle into Sydney life. Take in the world famous sand and surf of Coogee and Bondi Beach while getting in your daily dose of exercise along the coastal walk. A surf life saver will greet us when we reach Bondi to go through safety at the beach and in the ocean.

When:
Saturday August 6, 2016

Where:
Meet outside UNSW Kensington main library (Map Ref: F21)

Time:
9.30am

Register:
student.unsw.edu.au/international

UNSW Postgraduate Research Induction

All new postgraduate research students are invited to attend the Postgraduate Research Student Induction as you will find out essential information and ensure a smooth transition to research study at UNSW.

Date:
September 14, 2016

Time:
4pm to 6:30pm

Where:
John Niland Scientia (Map Ref: G19)

Website:
research.unsw.edu.au/events/induction-for-postgraduate-researchers
International Student Briefing Day

A one-day orientation program designed to introduce students to studying at UNSW and provide practical experience of attending lectures and learning in Australia. The program is suitable for undergraduate, postgraduate, coursework and research students. Topics covered include:

- Intercultural understanding
- Teaching & learning in Australia
- Classroom behaviour
- Professional and personal development
- Visa compliance information

**When:**
Tuesday July 19, 2016

**Time:**
8:30am - 5pm

**Where:**
Central Lecture Block 7 (Map Ref: E19)

**Register:**
student.unsw.edu.au/international

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**International Student Briefing Day Frequently Asked Questions**

**Does it cost anything to participate in the orientation program?**
The program is free for all international students

**Is it compulsory to attend the Briefing Day?**
All U18 students must attend. We strongly recommend all international students participate

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**Can my parent(s) attend?**
Yes, parents and partners are invited to attend a session designed to answer relevant questions

**Do I need to register to participate in the Briefing Day?**
Yes, all students should register via Student Development International

**Website:**
https://student.unsw.edu.au/international

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**Parents/Family/Caregivers**

A Seminar for Parents/Family/Caregivers will provide an overview of the requirements of student life at UNSW, including advice for your parents/family/caregivers to help you succeed in your studies. An International Student Advisor will be available to answer any questions. The seminar is delivered in English and Chinese Mandarin. No registration required.

**When:**
Tuesday July 19, 2016

**Time:**
11am

**Where:**
Central Lecture Block 8 (English)
Central Lecture Block 6 (Chinese Mandarin)

**Register:**
student.unsw.edu.au/international
I believe the UNSW Medicine community has the power to significantly improve the health and wellbeing of the communities it serves. As Dean of one of the world’s top 50 medical schools I feel privileged to be tasked with driving such an innovative and dynamic community to its full potential. I strive to foster an environment that enables our leading educators, researchers and clinicians to translate discoveries into breakthrough cures, therapies and treatment strategies and turn high achieving students into caring healthcare professionals. Successful students in our faculty are those who want to join us in building the future of healthcare as we reflect on changing patterns of health and disease, changing community expectations in medical practice and the huge expansion of knowledge in biomedical sciences and information technology. They are also students who want to take advantage of our active network of notable alumni and key relationships with world leading research institutes and hospitals. Most importantly they are students who want to make a difference, innovate, generate new ideas and question old beliefs; a combination of traits that excites me and perpetuates my belief that the UNSW Medicine community can make a significant impact.
Enabling Library and Information Skills for Everyone (ELISE)

ELISE is a mandatory requirement for commencing undergraduate students, ELISE is a short quiz designed to introduce students to UNSW and services provided. By completing the quiz, you will also learn about important issues such as plagiarism, copyright and ethics and scholarly values.

Website: https://moodle.telt.unsw.edu.au/login/index.php

UNSW Essentials: 7 Modules for Successful Students

UNSW Essentials is an online tutorial that systematically addresses the key components of study at UNSW. The 7 modules include; Preparing to Arrive, Getting Started, Orientation, Settling In, Managing Your Studies, Preparing for Exams and Supporting your Student.

Website: www.gettingstarted.unsw.edu.au/online-modules-commencing-students

Introductory Academic Program- IAP (Australia Awards Scholarship Holders Only)

The Introductory Academic Program (IAP) is compulsory for all commencing Australia Awards scholarship holders. A five week program providing information about the study environment at UNSW, the skills needed for academic success and where to go for support.

When: Monday 20 June 2016 to Tuesday July 19, 2016

Website: student.unsw.edu.au/iap

NavigateMe - Discover where you need to be

NavigateMe will guide you through a series of questions on key aspects of your studies and university life. The tool links to information, resources and support services within Faculties and across UNSW services.

Your responses create a personalised Action Plan that can be printed or emailed before a face to face meeting with a UNSW advisor. The plan can also be used as a guide you can refer to during semester. You can redo NavigateMe as many times as you need to during your studies at UNSW. It offers immediate help, is easy to access, free and quick to complete. NavigateMe is confidential and available 24/7.

Website: www.navigateme.unsw.edu.au
"I’m Kaoko but you can call me Koko. I’m Japanese, born and raised in Thailand, now in my second year at UNSW. I’ve been an International Student all my life so I’ve experienced both triumphs and challenges. I’m looking forward to finding out where you’re from, where you’ve been and exchanging stories that are from cities or towns I’ve always wanted to go to or never even heard of. The International experience at UNSW gives you the opportunity to try new cuisines, listen to an array of music, and participate in traditions from all around the world. Most importantly you’ll make friends that’ll last a lifetime”.

— Kaoko Miyazaki
International Student, Bachelor of Media
(Communications and Journalism)
“Hello Everyone!

My name is Sonny and I am currently doing my third year of Bachelor of Mechanical Engineering. I am an international student and have been living in Australia for 3 years. I decided to come to UNSW Australia as it offers one of the best Engineering Faculties in Australia and so far, have not been disappointed. Moving out of home is a difficult step for everyone and it was especially challenging for me because I had neither friends nor family. Fortunately, every semester, the university organises O-week events and it is an excellent opportunity to make new friends (and to get a lot of free stuff!). My personal experience with O-week was great because I got to familiarise myself with several clubs and met some really great friends. I hope that you will all enjoy university life as much as I do.”

— Sonny Wong
3rd year Bachelor of Mechanical Engineering student
“Hi I’m Steven Wang and I am a fourth year Arts/Law student at UNSW. If you are starting off at UNSW, then you have made a great call! I really enjoy studying here, as UNSW provides top quality education, mixed with many extra-curricular opportunities that allow you to have a fun and valuable experience here. International students that are nervous about this new experience need not be afraid! UNSW’s Student Development International hosts many events and activities throughout the semester that allow you to meet new people, make new friends and have lots of fun. A major event – and a personal favourite- at the beginning of each semester is the Coogee-Bondi walk, where you can appreciate the beauty of Sydney’s coast and beaches, whilst sharing this experience with your newly made friends, both students and mentors alike. Or just relax, watch a movie and have some scrumptious pizza with other students and cultural mentors at our Movie-Pizza night events. We hope you can come to as many of these events as you can and we hope to see you all very soon!”

— Steven Wang
4th year Arts/Law student
SDI Orientation Social Activities

Activities that help you get to know your fellow students, see some famous Sydney attractions and, most importantly, have fun!

Register: student.unsw.edu.au/international

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<tr>
<th>Activity</th>
<th>Date</th>
<th>Time</th>
<th>Cost</th>
</tr>
</thead>
<tbody>
<tr>
<td>Harbour Cruise</td>
<td>Tuesday July 12, 2016</td>
<td>12.30pm-2pm</td>
<td>$25</td>
</tr>
<tr>
<td>Rocks Tour</td>
<td>Tuesday July 12, 2016</td>
<td>2pm-3pm</td>
<td>$15</td>
</tr>
<tr>
<td>Harbour Cruise + Rocks Tour</td>
<td>Tuesday July 12, 2016</td>
<td>12.30pm-3pm</td>
<td>$40</td>
</tr>
<tr>
<td>G'Day International Students-Movie &amp; Pizza Night</td>
<td>Tuesday July 19, 2016</td>
<td>5pm-8pm</td>
<td>$3</td>
</tr>
<tr>
<td>Coogee to Bondi Coastal Walk + Beach Safety Workshop</td>
<td>Saturday August 6, 2016</td>
<td>9.30am-3pm</td>
<td>Free (students cover own costs for lunch and transport)</td>
</tr>
</tbody>
</table>

Support and Development Programs

Student Development International Workshops

These workshops will help you become an effective and confident communicator in a range of Australian settings. You will learn how to seek help effectively, how to initiate contact in social or academic settings and how to successfully participate in a group or team setting. Learning culturally appropriate ways of participating is an essential skill for academic and social success.

Register: student.unsw.edu.au/international

Stay on Track

Want to keep your academic goals on track or ‘selfcorrect’ if you are concerned that your studies have gone “off track”? If you are finding it hard to stay on track then chances are your university life won’t be the fulfilling experience that you had hoped for.

Register: student.unsw.edu.au/backontrack
Reducing your Study Load

As an international student you are required to complete your degree within the time period specified on your Confirmation of Enrolment (COE). This requires you to take 24 units of credit (UOC) each semester. If you are enrolled in less than 24UOC or want to reduce your study load you will need to be given approval by your Program Authority and International Student Advisor. Students are encouraged to seek advice from SDI and to carefully read information on the website before applying. SDI also runs information sessions about the application process to reduce your study load and the criteria you need to meet.

Date:

Time:
12pm-1pm

Register:
student.unsw.edu.au/international

Academic Skills Workshops

Range of free workshops developing academic skills such as essay writing, oral presentations, reports and research papers. Alternative workshops develop skills essential to academic study such as avoiding plagiarism, critical thinking and referencing. Visit the Learning Centre’s workshop e-booking system to view weekly schedules and make bookings.

Website:
https://student.unsw.edu.au/academic-skills-workshops

Culture of Oz Workshops

The Culture of Oz program is a series of workshops developed for international students on Australian culture. Guest speakers are invited to workshops to share information on topics of special interest to students such as Indigenous Culture and History, Multicultural Australia and Aussie slang.

Date:

Time:
12pm-1pm

Register:
student.unsw.edu.au/international

Back to ‘Good’ for Good: Getting back to ‘Good Standing’ Skills Workshops

Students on Referral or Probation are provided practical, useful, and time-tested strategies applicable to university study. Workshops will run for one hour and be full of hints and tips on how to get back to “good standing”. Each workshop offers reflective and engaging activities, designed to support skills development.

Date:

Time:
12pm-1pm

Register:
student.unsw.edu.au/international
International Student Feedback Forum

Assist the university to improve services and programs for international students. Come along and meet with the Director of Student Life and Learning and Manager, Student Development International and tell us how to make International student life at UNSW even better.

Date:
Tuesday August 9, 2016

Time:
12pm-1pm

Register:
student.unsw.edu.au/international

Language and Conversation Skills
Language Exchange Program

G’day! Salut! Hola! Hello! Are you interested in learning or improving your language, cultural and employability skills while meeting great new people from all over the world for FREE? Do you want to gain cultural insights from real people instead of text books? The Language Exchange Program is an opportunity for students to share language skills and cultural insights in language groups and at fun social events. Over 8,000 UNSW students have participated in the program, exchanging 120 language combinations!

Applications Close:
Wednesday August 10, 2016

Register:
https://student.unsw.edu.au/lep

English Language Conversation Classes

You can practice conversation skills in a structured program facilitated by a qualified English language teacher. Classes allow students to meet new people from all over the world. Classes take place on Tuesdays from 10am-11am from week 2 of the semester.

Register:
student.unsw.edu.au/international

Discussion Groups

Improve your English skills, learn more about Australian culture and make new friends at these informal language and culture classes led by student volunteers.

Time:
Monday to Wednesday 4pm to 5pm, Thursday to Friday 3pm to 4pm

Website:
http://student.unsw.edu.au/hub

Conversation Café

Develop your general fluency and improve your classroom participation in an informal and supportive environment.

Register:
https://student.unsw.edu.au/register-academic-skills-workshop
Online Academic Workshops

Online workshop series are available on key academic writing skills including paraphrasing and summarising skills for assignments such as literature reviews, essays and critical reviews. The modules are designed to help you improve academic writing skills with online tasks. Feedback is available on completed writing tasks. These tasks can be completed in your own time and at your own pace. You can also choose which modules to attempt. The workshop requires a minimum of two hours per week of time over a semester if every module in the workshop is completed.

Website:
https://student.unsw.edu.au/academic-writing-workshop

Learning and Teaching Unit

Conversation classes at the Learning Centre give students an opportunity to practice their English speaking skills in a supportive, social environment.

Conversation groups are small and informal with each group made up of a maximum of five students. Conversation classes run for four weeks throughout semesters one and two.

Register:
lc.unsw.edu.au

Education Support Advisors
Connect & Grow Workshop Series

The UNSW Educational Support Service provides weekly drop-in workshops to help you stay ahead. The aim of the workshops is to enhance your skills by providing clarification, guidance and practical examples. You will be provided with resources at the end of each workshop that you can use to help implement the learned strategies in your daily life.

Time:
Every Wednesday from 1pm - 3pm

Website:
https://student.unsw.edu.au/events/introduction
Friendships while studying are just as important as hitting the books. Isolation or ‘fear of missing out’ can be easily avoided by being proactive. UNSW has multiple social activities and community spaces and workshops allowing you to socialize and stay involved.

**International Lounge**

Offers a comfortable drop-in social space for students. The area is equipped with computers, free internet access, study desks and a self-access space with resources.

**Time:**
Monday to Friday 9am-5pm

**Location:**
Ground floor, John Goodsell Building (Map Ref: F20)

**Phone:**
+61 2 9385 4734

**Email:**
international.student@unsw.edu.au

**SDI Cultural Mentoring Program**

You can apply to be matched with a cultural mentor via the Cultural Mentoring program, which introduces new international students to a student mentor. Cultural Mentors are available to answer your questions about learning at UNSW or living in Sydney and can provide you with insight into Australian cultures and customs.

**Website:**
student.unsw.edu.au/cultural-mentors

**Peer Mentoring Programs**

UNSW Business School, UNSW Art and Design and the Faculties of Arts and Social Sciences, Built Environment, Engineering, Law, Medicine and Science all offer peer mentoring programs.

**Website:**
student.unsw.edu.au/peer-mentoring

**Mature Age Students**

The university has a number of peer mentoring programs including one for first year students over 21 years of age beginning an undergraduate degree.

**Website:**
student.unsw.edu.au/peer-mentoring-program-mature-age-students
Meet our Cultural Mentors

Hi! My name is Remesha.

As a fellow international student away from everything that was once familiar, I was quite anxious about the transition to life here in Sydney. With all of my friends being in a whole different time zone, the first week was a daunting experience as everyone seemed to know someone. But it wasn’t too long before I found myself surrounded by likeminded individuals and warm welcomes, all the while exploring the beautiful Sydney harbor. With over 200 clubs and societies, SDI caters especially for international students. Since my first experience (Harbor Cruise in 2014), I have taken part in many SDI events as both student and mentor and it has given me the chance to make friends with amazing individuals from all over the globe! If you too are keen on making memories with a wonderful group of people from all walks of life, sign up for our events. We can’t wait to get to know you!

— Remesha Abeyratne
2nd year Bachelor of Law/Arts student
Hello! Welcome to the UNSW Australia community.

My name is Patrick and I’m currently in my final year studying Bachelor of Science majoring in physics. When I first decided to get my degree in Australia, I was searching for the best university in the country equipped with top-notch research facilities as well as world renowned academics. The reason I chose to be a mentor is because I’d like to share my experiences with likeminded students who like me, have had ups and downs throughout their study. Having spent one-fifth of my life at UNSW, I feel like I can contribute something to the community so mentoring was one of the ways to go. The key benefits are to build positive connections and obtain helpful tips from senior students. Sometimes adjusting into university life can be hard and stressful and that’s where this mentoring program comes in to ‘smooth out’ the adjustment not to mention, all mentors have been carefully selected and trained to be as helpful and friendly as possible. You’ve really got nothing to lose!

— Patrick Hendra
3rd year Bachelor of Science student
Wellness

Student Health, Wellness and Safety

With tens of thousands of students on campus, looking after each and every individual can be tricky! So we place emphasis on you, doing your bit and taking responsibility for your own wellbeing.

Online Safety and Wellbeing Tutorial

Safety and wellbeing are important to our community. We offer many services and programs designed to keep you safe and well. The tutorial contains important information about living in Sydney and studying at UNSW.

Website:
student.unsw.edu.au/safety

Individual Counselling

UNSW Counsellors are available Monday - Friday to see students. If you have not been to Counselling and Psychological Services [CAPS] before or it has been more than 6 months since you last attended, you can attend an ‘on the day’ consultation. If it has been less than 6 months, it is best to make an appointment with your CAPS counsellor. If you can’t remember which counsellor you saw the reception staff can tell you.

Telephone:
+ 61 2 9385 5418

Location:
Level 2, East Wing, Quadrangle Building
(Map Ref: E17)

Email:
counselling@unsw.edu.au

Web:
https://student.unsw.edu.au/counselling
Self-help Tips and Resources

Sometimes all we need is some information that points us in the right direction. Don’t wait until your issue gets too big. Get the assistance that you need now. In the Self-Help Tips and Resources section of the Current Students website you will find some tip sheets, information guides, documents and videos to help you understand and deal with your concerns.

Web:
student.unsw.edu.au/self-help-wellbeing-tips-and-resources

Campus Security

Campus Security is located at the entrance of Gate 2, High Street at the UNSW Kensington campus. Campus Security provides a 24 hour presence on campus, every day of the year. Services include campus patrols, a student escort buggy and safety awareness presentations.

Telephone:
+61 2 9385 6000 (emergencies)
+61 2 9385 6666 (suspicious activity)

Regular Health Check Ups

UNSW Medical Centre offers both Doctor and Dentistry services for International Students. As an overseas student, you and your accompanying family must have Overseas Student Health Cover (OSHC) for the entire duration of your student visa in Australia. OSHC will help you to pay for any medical and hospital care you may need while studying in Australia.

Location:
Ground Floor, East Quadrangle Building
Kensington Campus

UNSW Fitness and Aquatic Centre

UNSW Sport and Recreation provide a comprehensive array of health and fitness services, along with extensive sport and recreation facilities.

Location:
UNSW Fitness and Aquatic Centre (Map Ref: B5)

Opening Hours:
Monday to Friday 6am to 10pm,
Saturday to Sunday 8am to 8pm

Telephone:
+61 2 9385 4881

Email:
membership.unsw@ymca.org.au

Web:

UNSW to go smoke free!
UNSW is committed to protecting its staff, students, contractors and visitors from all hazards including second hand smoke.
Studying in a new country comes with challenges however UNSW ensures that there are several tools available for students.

**Online Academic Skills Resources**

The Learning Centre provides an extensive library of online academic skills resources on topics such as essay and report writing, referencing, avoiding plagiarism, oral presentations, grammar, critical thinking, writing literature reviews, exam skills and many more topics.

**Website:**
https://student.unsw.edu.au/academic-skills

**Plagiarism and Academic Integrity**

The Plagiarism and Academic Integrity website is designed for students who want to know more about what plagiarism is and how to avoid it in their academic work.

**Website:**
http://www.usyd.edu.au/learningcentre/wrise/

**Write Reports in Science and Engineering (WRISE)**

WRiSE is an online learning environment for students needing help in writing reports for Science and Engineering.

**Website:**
http://iwrite.unsw.edu.au/iwrite.html
Individual Consultations for Academic Skills Support

The Learning Centre offers you help with academic writing on an individual basis. If you would like to discuss academic writing (or any study-related up skilling) you can make an appointment with a Peer Writing Assistant.

Individual consultations are free and by appointment only.

Website:
student.unsw.edu.au/individual-consultations-academic-support
If you are managing a disability, health or learning difficulty, or you are studying under difficult personal circumstances a Disability Adviser can assist you with the educational adjustments to help you manage your studies and course work.

Register:
https://student.unsw.edu.au/register-support

**Ally @ UNSW**

The ALLY program at UNSW is a network of trained staff and students that aims to ensure that UNSW is a safe, welcoming place for all staff and students who identify as Lesbian, Gay, Bi-sexual, Transgender, Queer or Intersex (LGBTQI). ALLY provides a day of training around the issues that impact on LGBTQI community members. ALLIES volunteer to undertake their role with the knowledge that they’re making UNSW a better place to study and work for everybody.

Website:
https://student.unsw.edu.au/ally

**Spirituality**

The Religious Centre is accessible for all students and staff. It is currently attended by Anglican, Buddhist, Catholic, Coptic Orthodox, Islamic, Jewish, Greek Orthodox, Pentecostal, Presbyterian and Uniting churches.

Location:
3rd Floor Squarehouse (Map Ref: E4)

Website:
religiouscentre.unsw.edu.au

**Bullying, harassment, discrimination and assault**

Allegations of assault, bullying, harassment and discrimination against students or by students are taken very seriously at UNSW. The grounds for discrimination and harassment are set out in Commonwealth and State Anti-Discrimination legislation.

Website:
https://student.unsw.edu.au/equity

**Childcare**

Four day care services owned and operated by UNSW Australia

Telephone:
+61 2 9385 0054

Email:
earlyyears@unsw.edu.au

Website:
earlyyears.unsw.edu.au
On behalf of UNSW Business School, I would like to welcome you to our university and our city. As a student of the Business School, you’ll be part of a dynamic learning environment, with access to the wealth of study facilities, support resources and social activities on offer to make your experience as rewarding as possible. Sydney is Australia’s biggest city and the headquarters of many leading Australian and multinational businesses, so you are in the perfect milieu to build the foundation for your career in business. Being Dean of UNSW Business School is a great honour. My role as Dean includes setting the vision and strategy for the Business School, as well as overseeing the School’s budget and resources, staff appointments and management, research activity, student matters and the development, administration and conduct of teaching programs. With our wide range of programs and strong international ties, especially with Asia, you will have an abundance of opportunities to participate in extra-curricular activities throughout your degree. The successful students I have encountered have not only relied on their academic success to set them apart from their colleagues. They have also taken advantage of the many rewarding opportunities outside the classroom. Many of our graduates go on to highly successful careers as business people and entrepreneurs in Australia and around the world and I am delighted to welcome you here as you take the first steps to a successful career.
Social media is a great tool for communicating with your friends and family. Don’t forget, safeguard your privacy, once posted, tweeted or emailed the information is public. Remember, websites can be monitored, perpetrators will be held accountable.

**International Student Newsletter**

The IS Forum is a weekly newsletter promoting the latest events, programs and workshops available to students.

**Register:**
student.unsw.edu.au/international

**Facebook**

SDI’s Facebook page is a space where students can see up to date images and activities on campus. All submissions i.e. stories, web links or community interest pieces should be sent to international.student@unsw.edu.au

**SDI Facebook page:**
facebook.com/UNSW.SDI

**UNSW UniVerse**

UniVerse is UNSW Australia’s official app

**Website:**
universe.unsw.edu.au

**My IT Mobile App**

Provides convenient access to UNSW Australia IT services no matter where you are.

**Website:**
https://students.unsw.edu.au/myit

**Quick Links**

UNSW Identity Manager: https://idm.unsw.edu.au

**Website:**
myUNSW: http://my.unsw.edu.au
UNSW Leadership Program

The UNSW Leadership Program is a flexible program that blends face to face and online learning, and allows you to develop key leadership skills at your own pace whilst fitting around your other commitments. Through the program you will explore different theories of leadership, develop practical leadership skills and uncover your strengths and values.

Jobs and Internships

As a UNSW student, you have access to a large number of employment opportunities including degree related jobs, graduate programs, employment scholarships and cadetships, internships, vacation work and overseas employment.

Website:
student.unsw.edu.au/jobs

Individual careers advice

Book an individual appointment for career advice and help with applications, interviews and more.

Website:
www.careers.unsw.edu.au

International Student Careers Week

Employers are recruiting international students at UNSW! This is your opportunity to discover how to be successful in your career and prepare for the
UNSW Careers and Employment will be running a series of seminars, panels and online events throughout the week on:
• How to be successful in the recruitment process
• Advice from employers and successful UNSW international student graduates on how to get a job in Australia
• Information from international employers on opportunities available in their organisations

When:
September 19-22, 2016

Website:
https://student.unsw.edu.au/careers-week

Alumni Host Program 2016

First year international students have the opportunity to engage with UNSW Alumni. Graduates serve as hosts providing support and general information to newly arrived international students. Students should meet with their Alumni host at least three times during semester. Discussion topics may include (but are not restricted to); how to make the most of their studies at UNSW, settling into Sydney.

Launch:
Friday August 5, 2016

Website:
https://student.unsw.edu.au/alumni-host-program-international-students

UNSW Advantage and AHEGS

UNSW is committed to creating an outstanding co-curricular experience for our students; one that supports personal and professional growth and creates a rich and vibrant campus life. You can develop your professional skills through a number of volunteer programs recognised by UNSW Advantage which, on completion, will appear on your Australian Higher Education Graduation Statement (AHEGS).

Careers Expos and Employer Presentations

UNSW has strong links to industry and the University’s careers expos, seminars and employer presentations, providing the opportunity to gain valuable insight and to speak directly with industry professionals.

Website:
student.unsw.edu.au/careers-expos-seminars-and-presentations

Univative

An inter-university consulting competition designed to enhance employability skills by placing you in a real-life project with limited time and resources with team members of varied backgrounds.

Website:
https://student.unsw.edu.au/univative

Interchange

An active learning journey designed to help you find your inner entrepreneur and develop your professional skills, including communication, innovation and leadership. Interchange is a 5 day TED style conference program, normally only available to you once you start your career.

Website:
https://student.unsw.edu.au/interchange

My Guide: Personal and Professional Development while studying at UNSW
You must have completed all assessments, paid outstanding debts, resolved all pending results and checked and updated your personal details in myUNSW.

Completing Students Workshops

When your time at UNSW comes to an end, there are a number of workshops that will assist you to prepare for life after university, as well as an opportunity to provide feedback on services and attend a farewell function.

When:
Thursday 29 September, 2016

Register:
student.unsw.edu.au/international
The Student Code is the basis of the relationship between the University and students. It is important that you read the Student Code, as it contains important information regarding both the University’s and students’ responsibilities.

Our Responsibilities

The Student Code recognises that UNSW has certain responsibilities to you. If you feel that the University has not met its responsibilities in a certain aspect of your student life or student experience, you may make a complaint under the Student Complaint Procedures.

Website:
student.unsw.edu.au/complaints

Your Responsibilities

The Student Code outlines the primary student responsibilities expected from you. If you breach the Student Code, UNSW may take disciplinary action according to the Student Misconduct Procedures.

Website:
student.unsw.edu.au/conduct

What is a complaint?

A complaint is any type of problem, concern or grievance about your studies, student life, the University or the university environment.
Complaints

We want your experience at UNSW to be positive and enjoyable. If you have concerns, there are plenty of ways to get help. You should try to resolve your concerns as close to the source as possible. This might mean contacting your course coordinator, lecturer or tutor directly. Otherwise, you can raise your concerns with the School Grievance Officer, Head of School, or staff member at the Graduate Research School. If you are disappointed with the outcome, you can submit a complaint to the Student Integrity Unit via the online complaint form. If your complaint is of a serious nature, or if you are uncomfortable raising it locally, you can contact the Student Integrity Unit in the first instance.

Website:
student.unsw.edu.au/complaints

Know you Rights

Kingsford Legal Centre (KLC)

KLC can provide students and local residents with free legal advice, referral and assistance with legal problems. The Centre is a clinical legal education program and community centre. All advice is free and covers most areas of law such as employment, discrimination and tenancy issues. The Kingsford Legal Centre does not provide immigration advice.

Website:
law.unsw.edu.au/centres/kingsfordlegal-centre

Redfern Legal Centre (RLC)

RLC provides free, confidential legal advice that is available for international students on Wednesday evenings.

Education Services for Overseas Students (ESOS) Act 2000

The Australian Government wants overseas students in Australia to have a safe, enjoyable and rewarding environment in which to study. Australia’s laws promote quality education and consumer protection for overseas students. These laws include the ESOS Act 2000 and the National Code. As an International Student Visa holder, you enjoy various rights, including receiving accurate information about your course, tuition fees and refund policies, access to support services and complaints processes, and information about academic progress and changes to your enrolment. The ESOS Act also provides obligations and restrictions on students. Under the Act, students must comply with the conditions of their student visa. The University is also required to monitor and report on some of these conditions to the Department of Immigration and Border Protection (DIBP). Information provided by students may be made available to Australian Government agencies as required by the ESOS Act and related legislation.

Website:
Work Integrated Learning

NSW Government

International students can engage with the community and gain work experience through NSW Volunteering, NSW Community and Family Services.

Website:

Other Community Resources

Community Language Information

Website:

NSW Health provides information on: Sexual Health, HIV and sexually transmissible infections and HIV and viral hepatitis in diverse languages; Transcultural Mental Health multilingual tips and resources & Multicultural Problem Gambling Service for NSW in diverse languages.

Website:

Website:

Website:

Australian Government

The Fair Work Ombudsman provides a wide range of free information and resources such as Pay & Conditions Tool & Multi-lingual resources.

Website:
https://www.fairwork.gov.au
Professor, Anthony Mason  
Scientia Professor, Foundation Director - Gilbert + Tobin Centre of Public Law

On behalf of the staff and students at UNSW Law, I’d like to welcome you to the Law School and to beautiful Sydney. Ranked 13th best Law School in the world, UNSW Law attracts outstanding scholars and students from across the globe. Our teaching is student-centred, research-based and outward-looking, never losing sight of law’s impact on how we live now. Our graduates have flexible skills, critical perspectives and broad horizons. While everyone is different, I think that to be a successful UNSW Law student, you should have an open, inquisitive mind, a desire to advocate for justice, and a willingness to get involved in Law School life, through experiential learning activities, the student Law Society, or the myriad of other experiences available to UNSW students. As the Dean of UNSW Law, I look forward to joining you on your Law School journey, to watching you tackle the challenges and enjoy the successes of your legal education, and to providing any guidance you may need along the way. I hope to meet you soon.
Like many international students you may get a part time or casual job to help pay for living expenses while studying in Australia. It is important to know your rights in the workplace.

**International Student Work Rights**

Coursework students (Visa Subclass 573) can work up to forty hours per fortnight once their study has commenced and during any period in which their program is in session. A fortnight means a period of 14 days commencing on any Monday and ending on the second following Sunday. Research students (Visa Subclass 574) will be given unlimited work rights once their masters by research or doctorate program has commenced.

**Fair Work Online**

Website: www.fairwork.gov.au

Telephone: 13 13 94

**Department of Immigration and Boarder Protection**

Website: www.immi.gov.au

Telephone: 13 18 81
Sydney… a city for study and play

We’ve got your weekends covered

**Bondi Beach** — take in a long lazy Sunday brunch at this world famous beach then make your way to the Bondi Markets where up and coming designers are showcasing their work. To finish up your day why not take a dip in the clear blue ocean or take in an afternoon surf lesson.

**CBD Shopping** — if you need a break from studying, take the bus or train to the city and experience a blend of historic and ultra-modern shopping precincts. If you need to rest those weary feet stop by Ding Tai Fung on George Street to taste some scrumptious dumplings.

**SDI Social Activities** — there’s nothing more glorious than looking at the Opera House and Harbour Bridge from the crystal blue water of Sydney Harbour while also meeting new students on board a harbour cruise. Don’t worry if you haven’t arrived in Australia yet, our Cultural Mentors have already arranged alternate events that will have you coming back for more.
Useful Links and Information

What's on in Sydney

Website: https://whatson.cityofsydney.nsw.gov.au/

Driving in New South Wales

Website: http://www.deciinternational.nsw.edu.au/living-in-nsw/transport

Shopping in and around Kensington Campus

Sydney's CBD is home to international brands such as Topshop Zara and H&M. ‘The Intersection’ on the corner of Oxford Street and Glenmore Road is home to Australian boutique brands. ‘Funky’ home grown designers and nearby markets are situated in Crown Street, Surry Hills and Darling Street, Balmain.

Grocery Shopping

The main supermarket operators are Woolworths, Coles and ALDI.
Key Contacts

EMERGENCY SUPPORT (24/7)

UNSW Security Internal
56666 (emergency on campus)

External
9385 6666

UNSW Security Internal
56000 (non-emergency on campus)

External
9385 6000

Police/Ambulance/Fire
000

Police/Ambulance/Fire
112 (mobile phone)

Mental Health Line
1300 300 180

Crime Stoppers
1800 333 000

MEDICAL SERVICES

Health direct Australia (24/7)
1800 022 222

Poisons Information Hotline (24/7)
13 11 26

Sydney Sexual Health Centre
(02) 9382 7440 (business hours)

Department UNSW Health/Medical Service
(02) 9385 5425

DRUG AND ALCOHOL SERVICES

Family Drug Support (24/7)
(02) 4782 9222
(emergency on campus) 1300 368 186

Alcohol and Other Drugs
(02) 9361 8000 Information Service
(24/7) 1800 422 599

Health direct Australia (24/7)
1800 022 222
<table>
<thead>
<tr>
<th>Service</th>
<th>Contact Information</th>
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</thead>
<tbody>
<tr>
<td>Drug and alcohol</td>
<td>1800 888 236 counselling (24/7)</td>
</tr>
<tr>
<td>SEXUAL ASSAULT SERVICES</td>
<td></td>
</tr>
<tr>
<td>NSW Rape Crisis Centre (24/7)</td>
<td>1800 424 017</td>
</tr>
<tr>
<td>National Sexual Assault</td>
<td>1800 737 732</td>
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<tr>
<td>Domestic and Family Violence Line (24/7)</td>
<td>1800 RESPECT</td>
</tr>
<tr>
<td>Victims Access Line (24/7)</td>
<td>1800 633 063 Counselling (24/7) (02) 8688 5511</td>
</tr>
<tr>
<td>The Child Protection Helpline</td>
<td>132 111 (24/7, for notifications of child abuse)</td>
</tr>
<tr>
<td>Victims of Crime Helpline</td>
<td>1800 819 817 (Mon- Fri 8am - 11pm)</td>
</tr>
<tr>
<td>MENTAL HEALTH CRISIS (24/7)</td>
<td></td>
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<tr>
<td>Mental Health Line</td>
<td>1800 011 511</td>
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<tr>
<td>Lifeline</td>
<td>13 11 14</td>
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<tr>
<td>Suicide Prevention</td>
<td>1300 659 467</td>
</tr>
<tr>
<td>Kids Helpline (up to 25 years)</td>
<td>1800 551 800</td>
</tr>
<tr>
<td>Youth beyondblue (up to 25 years)</td>
<td>1300 22 4636</td>
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<tr>
<td>Beyondblue</td>
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**Eastern Suburbs Mental**
9366 8611 Health Acute Care Team (POW)

**Salvation Army**
1300 36 36 22 (24-hour care line)

**LEGAL SERVICES**

**Law Access NSW**
(free legal 1300 888 529 or helpline, business hours) TTY 1300 889 529

**Legal Aid NSW**
(business hours) (02) 9219 5000

**Community Legal Centres NSW**
(02) 9212 7333

**Anti-discrimination Board**
(02) 9268 5544

**NSW Police Assistance Line (24/7)**
131 444

**FINANCIAL/GAMBLING HELP**

**Gambling Help (24/7)**
1800 858 858

**Salvo Care Line (24/7)**
1300 36 36 22

**Centrelink (Youth and students)**
13 24 90

**Welfare Rights Centre**
(02) 9211 5300 (limited hours)
DOMESTIC AND FAMILY VIOLENCE

Domestic Violence Crisis
1800 65 64 63 Line (24/7) TTY 1800 671 442

Victims Access Line (24/7)
1800 633 063 / (02) 8688 5511

MensLine Australia (24/7)
1300 78 99 78

The Child Protection Helpline (24/7)
132 111

ACCOMMODATION AND TENANCY ISSUES

NSW Fair Trading
13 32 20

Eastern Tenants Advice and Advocacy Service
(02) 9386 9147

Housing New South Wales
1300 468 746

DISABILITY SERVICES

People with Disability
1800 422 015 Australia TTY 1800 422 016 (02)
9318 2138 (business hours)

Disability Legal and Advocacy Service (limited hours)
(02) 8014 7000

GAY AND LESBIAN SERVICES

Gay and Lesbian Counselling Service (limited hours)
General: (02) 8594 9596
Lesbian only: (02) 8594 9595
ACON (02) 9206 2000
Service (limited hours) 1800 063 060

ABORIGINAL AND TORRES STRAIT ISLANDER SERVICES

Aboriginal Corporation for Homelessness (business hours)
(02) 9799 8446

Nura Gili
(02) 9385 3805 (UNSW, business hours)

Aboriginal Housing Enquiry
1800 727 555 Service (business hours, assistance with housing applications)
ARRIVAL CHECKLIST

☐ Record your Z ID for reference: Z □ □ □ □ □ □ □ □

☐ Email or phone your family

☐ Visit Student Development International Welcome Centre

☐ Set Up your Bank Account

☐ Set up your UNSW email account

☐ Complete your online enrolment

☐ Collect your Student ID card

☐ Collect Health Care membership card

☐ Complete ELISE tutorial (compulsory for undergraduate students)

☐ Subscribe to the IS Forum newsletter

☐ Register for O-Week

☐ Register for the Arrival Essentials Workshops

☐ Complete UNSW Essentials 7 Modules for International Students

☐ Register for the International Student Briefing Day

student.unsw.edu.au/international