Contact Us

Enrolment Support Centre Extended Hours

The Enrolment Support Centre will be open as follows during the UNSW Shutdown period

**Thu 20 December:** 9am-8pm  
**Fri 21 December:** 9am-8pm  
**Sat 22 December:** 10am-2pm  
**Mon 24 December:** 10am-2pm

Call: +61 2 9385 1110  
Email: enrol@unsw.edu.au

Getting to the Roundhouse

The Roundhouse is located in the North-West corner of the UNSW Sydney, Kensington Campus. View map [here](#).

**Public Transport**

**Coming from Central?**  
Catch the 891 Bus Express from Eddy Avenue, Central Station. Get off at the second stop - Gate 3 High Street.

**Coming from somewhere else?**  
There are alternative Bus services that stop on Anzac Parade close to the main entrance to UNSW.

**Plan your Trip**  
For more information on Public Transport to and from UNSW, visit the [Getting to Uni](#) webpage.

Where to get help outside Getting Started dates

Need support outside of Getting Started dates? We are here to help.

Enrolment Support
Call: +61 2 9385 1110
Email: enrol@unsw.edu.au
In Person: The Nucleus: Student Hub, Level 2 (Entry Level) Main Library, Kensington Campus.

ID Card Assistance
Call: +61 2 9385 8500
Email: student.id@unsw.edu.au
In Person: The Nucleus: Student Hub, Level 2 (Entry Level) Main Library, Kensington Campus.

IT Assistance
Call: +61 2 9385 1333
Email: itservicecentre@unsw.edu.au
In Person: UNSW IT Service Centre, Ground Floor, Library Annexe, Kensington Campus.

Orientation Assistance
Call: +61 2 9385 9365
In Person: UNSW Student Development, Lower Ground Floor, Morven Brown Building, (entry via Commerce Courtyard), Kensington Campus.